



SPRING, 2005

## *Message from the President-Elect*

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As I sit and write this, we are in the Ides of March and not really thinking about next November. We are thinking about early orientation and registration, next Fall's enrollment, and maybe a vacation somewhere thrown in there! I have some quick notes I want to mention to you to put on the backburner while you are thinking about that vacation!!

**SESSION TOPICS AND PRESENTERS:** One of the tasks I am charged with as President-Elect is to put together a great annual meeting and have great session topics and presenters. This is where you come in. I know we have some great entertainers out there with some great ideas or topics to present to the membership in Nashville. I am asking for you to please send me your ideas with a brief description of the session. We usually like to have 3 different subsets such as one for professional development, one for admissions issues, and one for registrars' issues. Please email me at [wwinsted@memphis.edu](mailto:wwinsted@memphis.edu) and I will contact you. All board members will be asking for your thoughts and I encourage you to bounce some ideas off of them. I really would like to see some schools that have not presented before, get in on the action!

**SERVICE PROJECTS:** What a great way to let our organization spread our wings and serve the community even more. In the coming months, we will be looking for volunteers in the East, Middle and West Tennessee areas to select a philanthropy and carry out the task before the Fall travel season begins. Ronald McDonald House got some great donations from our organization last year. We can only improve! **BE ON THE LOOKOUT FOR A NEED IN YOUR AREA.** Stay tuned for more details....

**TAKE PICTURES OF YOUR EVENTS:** Throughout the rest of the spring, summer and fall, we want to see all of our institutions on action. Take pictures of your staff at orientation, at your community service projects, at the summer support staff and new counselor workshops. These will be included in a slide show at the annual meeting and for the website. Being the new owner of a digital camera, it is simply amazing at how easy it is to take and download pictures. Quick tip: check out [www.snapfish.com](http://www.snapfish.com), a great site and free to upload pictures to.

Lastly, I hope to see some of you out on the road this spring and if you take that vacation, ENJOY IT; work can wait!

"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid." --Albert Einstein

William Winstead  
President-Elect, TACRAO

### Geography Trivia:

1) Which state has the longest coastline in the US?

2) In what US state was the parking meter invented?

3) Where is the geographical center of North America?

(answers on page 4)

## *Summer Support Staff Workshops*

"Great planning", "Great topics", "Excellent job", "Every workshop helpful", "I enjoyed my day"... These are just a few of the comments from last years Support Staff Workshop evaluations forms.

*Financial planning/money management, time management, customer service, maintaining a healthy body, handling stress and learning more about ourselves through a personality profile ... All important and timely topics, right? This is just a sample of the topics last year's support staff workshops attendees benefited from.*

Support Staff Workshops for 2005 are currently "under construction" and more information will be coming soon. Don't let your support staff miss out on the professional development and networking opportunities these workshops provide. Show them you appreciate them enough to invest in them through professional development. Workshop details will be posted on the TACRAO website at [www.tnacrao.org/activities.htm](http://www.tnacrao.org/activities.htm) as they become available.

Please encourage your staff to participate! If you would like to help plan the workshop in your area, just contact Brenda Rector (Roane State) at 865-882-4526 or at [rector\\_bw@roanestate.edu](mailto:rector_bw@roanestate.edu).



## *TACRAO Membership News*

■ Laura Potter, a recent graduate of Lipscomb University, was named Coordinator of Recruitment at Nashville State Community College in January. She plans, manages and coordinates enrollment management functions for the admissions office. In addition, Laura promotes and markets enrollment management initiatives, college entrance requirements, ACT testing and other assessments for college admissions. She can be reached at [laura.potter@nscc.edu](mailto:laura.potter@nscc.edu).

■ Nossi College of Art's accreditation agency, ACCSCT (Accrediting Commission of Career Schools and Colleges of Technology) announced that the college shall receive a "2005 ACCSCT School of Distinction Award". This award established in 2003 is given to those schools that have demonstrated a commitment to the expectations and rigors of ACCSCT accreditation, as well as a commitment to delivering quality educational programs. As a recognized ACCSCT School of Distinction, Nossi College of Art will be honored at the 2005 ACCSCT Annual Business Meeting scheduled for June 22, 2005 at the Bellagio Hotel and Casino in Las Vegas, Nevada.

If your institution has any news or announcements, please email [announcements@tnacrao.org](mailto:announcements@tnacrao.org) to have it included in the next TACRAO Newsletter.

## *Registrar's Roundtable, June 24, 2005*

Mark your summer calendars! The annual Registrar's Roundtable will be held on the campus of Lipscomb University in Nashville on **Friday, June 24, 2005**. Our guest speaker will be Gary Rogers, Marketing Specialist for Tennessee Education Lottery Scholarship Programs. Now that we have been dealing with the reality of the lottery scholarship program for a year, there are issues which still require resolution. Among these are reporting problems, eligibility quirks and the appeals process. Join your peers from across the state to focus on this timely issue and other concerns. You might also want to invite others from your campuses who work with the lottery. Registration information will be sent to you soon. Please email me with any topic ideas which you would like to discuss in the afternoon forum. We want this event to be as helpful as possible. June will be here before you know it!

Janice Choate, Vice President for Records & Registration

## *SACRAO 2005 Experience*

In early February I had the privilege of representing the TACRAO Board at the 2005 SACRAO Conference in Myrtle Beach, SC (I know rough job huh?). Wow what a wealth of information they made available to attendees! There were so many wonderful sessions. It made it so hard to choose.

On Tuesday I represented TACRAO at a breakfast for state organization Presidents. As President of SACRAO, our own Susie Archer from Vanderbilt presided over the breakfast. She went around the room and gave all attendees the opportunity to introduce themselves and say what state they represented. It was great to be able to meet and network with colleagues from across the south.



In addition to the wonderful sessions, another highlight was a very informative presentation on diploma mills. Former FBI agent Allen Ezell was the presenter. He was very involved in DipScam and has testified before congress regarding this issue. DipScam was the code name for the FBI endeavor to close down diploma mills. With the aid of a slide presentation, he showed many of the websites for diploma mills and explained how difficult it is to completely shut them down.

SACRAO 2006 will be in Lexington, KY and TACRAO 2005 will be in Nashville. I hope many of you will take advantage of the opportunities for professional development and for visiting with colleagues at both our upcoming state and regional meetings.

Brenda Rector, VP for Data Management/Research

## *AACRAO in the Big Apple*

Each year, AACRAO is an experience. This year was certainly no exception. Over 3,300 of us gathered together to discuss access to higher education from all of our professional vantage points.

The access theme of the conference permeated in nearly every session. There were sessions on accessing documents through imaging and sessions on how to prevent the wrong person from accessing student records. We heard how some schools are trying to redefine access by challenging the traditional notion of successful progression toward graduation and how others are trying to get more students to access them by accessing their own data to try and identify more people who want access. There were even discussions of Microsoft Access. Whew...

It is impossible to discuss this year's conference without talking about the host city. This year marked AACRAO's 91st birthday but its very first trip to the Big Apple. New York City attended the conference just as much as any individual. The 3<sup>rd</sup> floor was just about right for the corner street musician to provide background music for Paul Taylor's Enrollment Management at the Community College session. Sound travels well in NYC. Who knew you could hear horns honking at 3:00 a.m. on the 31<sup>st</sup> floor of a hotel? Not me. Many of us in the overflow hotels were very happy to see the umbrella vendors strategically placed on rainy days. Hot dog vendors provided a quick "protein" break when there just wasn't quite enough time to get in a regular meal between sessions.

This year's AACRAO conference also featured some very familiar TACRAO friends in the spotlight. Congratulations to TACRAO Past President Glen Munson, Registrar at Rhodes College, on receiving the AACRAO Apex Award. Congratulations also to AACRAO Vice President for Finance Paul Wiley, University Registrar/Director of Institutional Research at Sewanee - The University of the South, on successfully presenting a "brief" overview of the AACRAO financial standings at the Business Meeting.

As always, the best part of any national meeting is meeting new colleagues and friends from around the country as well as seeing with those we have not seen in a while. Many of us are concerned about the same things, working on similar projects and trying to do more with less. I hope next year, when the surf's up in San Diego, that more of us are able to be there.

Tim Amyx, President



Tennessee Association of Collegiate Registrars and Admissions Officers

Vanessa Gordon, Editor  
 Tennessee Technological University  
 TTU Box 5006  
 Cookeville, TN 38505  
 Email: news@tnacrao.org

**WWW.TNACRAO.ORG**

*What is TACRAO? (from the Members Guide)*

*The organization is a non-profit, professional association whose purpose shall be to provide for the exchange of ideas and information and about higher education in the State of Tennessee and the nation as a whole, to promote the advancement of higher education, to support and promote the professional development of and the friendly spirit of cooperation and unity among its members, and to act as a coordinating agency among the member institutions.*

**Mindless Fun**

C	O	M	M	T	E	S	R	V	T	G	R	R	E	C	R	U	I	T	M	E	N	T	Q
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E	E	K	M	A	D	K	D	L	A	J	G	N	O	U	S	R	O	T	C	E	R	I	D
O	A	C	B	N	F	J	N	M	W	D	S	B	U	I	W	E	L	P	E	A	N	N	U
B	R	K	E	X	T	E	R	N	I	O	I	L	G	T	Q	E	N	R	N	O	M	C	X
W	H	L	R	Y	V	M	E	E	M	S	T	F	I	T	E	T	T	E	D	U	S	S	E
J	A	K	S	E	B	N	L	Y	O	N	S	G	A	S	E	N	E	W	D	F	K	T	G
C	E	F	Q	A	N	M	E	T	E	C	H	I	F	U	E	U	R	T	E	S	O	D	Y
L	U	N	I	Y	L	C	O	U	N	S	E	L	O	R	M	L	H	D	V	S	R	U	H
C	G	D	I	R	A	V	S	D	O	Q	D	K	E	N	W	O	T	A	R	A	W	L	P
B	E	O	U	E	I	R	I	L	T	R	J	Y	I	Z	S	V	G	H	E	O	S	T	S
U	R	E	E	T	Q	L	O	E	R	E	B	O	E	K	E	P	G	O	S	F	G	E	H
T	M	O	D	T	S	M	G	Q	T	O	X	Y	T	R	R	D	R	E	T	V	E	A	E
V	Y	A	N	O	B	E	T	F	O	R	E	M	Q	A	R	I	S	W	S	T	B	H	G
A	N	N	U	A	L	M	E	E	T	I	N	G	R	W	C	D	C	S	I	C	O	R	U
M	A	J	R	I	L	R	Y	M	E	K	X	T	E	M	Z	X	U	M	L	N	A	L	T
A	N	S	C	P	Z	E	E	L	O	G	S	U	R	M	I	L	M	F	D	D	M	T	F
T	A	C	R	A	O	T	A	I	B	I	R	P	I	R	V	O	B	C	U	T	O	A	E
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T	U	I	T	I	O	N	F	A	M	I	D	A	M	I	S	S	O	I	W	D	N	I	A

**TACRAO WORD SEARCH**

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|--------------|---------------|------------|
| TACRAO       | RECRUITMENT   | REGISTRAR  |
| COUNSELOR    | ANNUALMEETING | DIRECTOR   |
| FERPA        | TUITION       | ADMISSIONS |
| CALENDAR     | GRADUATE      | LISTSERVE  |
| WORKSHOPS    | DIPLOMA       | BANNER     |
| MEMBERS      | VOLUNTEER     | LOTTERY    |
| ROADWARRIORS | COMMITTEES    |            |